# **Job Specification - External**



Job Title	Gas Breakdown Engineer
Department	Sure Maintenance
Location	Devon
Reporting to	Contracts Manager
Responsible for	

#### **Role Overview:**

Sure Maintenance Ltd is one of the UK's leading specialists in Heating Repairs, Maintenance and Installations. As part of their continued expansion they are looking to recruit conscientious and enthusiastic individuals that have pride in producing work of the highest quality to complement their existing team looking after long term social housing contracts in the Devon area.

## Job Specification

### Job Title: Gas Breakdown Engineer

### **Qualifications and experience:**

- Gas ACS qualifications are essential for this role.
- Ideal candidates will have experience of servicing and repairing domestic boilers and fires within social housing properties.
- A good knowledge of a range of gas appliances including boilers and fires and the ability to achieve a high first-time fix rate is required.

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#### Responsibilities:

- Carrying out Heating maintenance works on a variety of domestic local authority properties across the region. Must have excellent Fault Diagnostic Skills.
- Ensure high levels of customer care in dealing with clients and tenants to meet required quality standards.
- Communicate updates and progress of work, completing the required paperwork electronically or manually.
- Ensure that appropriate measures are in place to protect company, resident and client property at all times.
- Attend training and meetings as required.
- Ensure all Health and Safety requirements and legislation, including Risk Assessments. Safe Systems of Work and COSHH Records, are adhered to during the course of work.

#### What We Offer:

- £28000 £35000/annum OTE
- Pension
- Van and Fuel
- Uniform
- 28 Days Holiday

#### **Necessary skills and abilities:**

The successful Heating Engineers will have a friendly and professional attitude to encourage good relationships with both Tenants and Clients. Also you will work well as part of a team to cover all out of hours call outs on a rota basis.

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