

Job Specification - External



Job Title	Gas Engineer
Department	K&T Heating Services
Location	K&T Heating – Various locations in London, Brighton and Milton Keynes
Reporting to	Area Supervisor Gas Engineer / Contracts Manager / Head of Region
Responsible for	N/A

Role Overview:

To carry out heating repairs and servicing in occupied and/or empty properties in a courteous and polite manner. To make sure all aspects of work is finished to a high standard and within target, set by the client and K&T Heating.

Please specify the working location that you are applying for in your application.

Job Specification
Job Title: Gas Engineer
<p>Qualifications, skills and experience:</p> <ul style="list-style-type: none">• Relevant ACS gas qualifications• Experience of working in the public sector including local councils and housing associations• Full UK driving licence is essential• Good time management and communication skills• Experience of working in the Gas Industry• Experience of using a PDA for job allocation of your working day



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Responsibilities:

- To risk assess work/working environments before starting any works to avoid damages or injuries
- To undertake all work in accordance with Health & Safety Regulations.
- To undertake all work in accordance with The Gas Safety (Installation and Use) Regulations (GSIUR) 1998.
- To ensure correct uniform is worn at all times when representing the company
- To carryout servicing & repairs to heating/plumbing systems and appliances on behalf of K&T Heating achieving the company target of 90% First time fix.
- To attend all calls allocated to you inside target times, if delayed report to call handlers so the resident can be made aware of delays.
- To identify materials and parts required to carry out repairs to the set company standard.
- To record accurate logs of work undertaken and materials used to capture this on the company's PDA / I.T system.
- Where any further works are required you must liaise with K&T stores/admin teams then inform residents of timescale for completion of the work being undertaken
- To manage, control and be responsible for allocated van stock ensuring levels are kept.
- To participate on the out of hours emergency call out rota and ensure procedures are followed.
- Be prepared to work flexible with the possibility of work outside normal working hours depending on the needs of the business
- Carryout your daily tasks in a helpful and professional approach prioritising customer service.
- To report any vulnerabilities or concerns to management via K&T code 4 system so it can be addressed and reported back to the appropriate client.
- To keep your allocated company vehicle clean and tidy at all times ensuring any waste is disposed of to company/HSE regulations

What We Offer:

- 20 days annual leave plus bank holidays
- A company van & fuel card
- Holiday increments for long service
- Flexible benefits
- Share save scheme
- Pension