



Market leading Lift compliance services

An introduction to our services across the UK

PrecisionLifts

Part of the Sureserve Group



Our business at a glance

Precision Lifts delivers lift installation and maintenance services to local authorities, social housing associations and private sector clients.

Our services include lift installations and replacements, planned lift servicing, a 24-hour responsive repair service, bespoke design and manufacture, upgrades and modernisation, and disability adaptation work for local authorities, social housing associations and private sector clients.

Precision Lifts is based in Basildon, Essex, and as part of the **Sureserve Group**, benefits from a network of regional offices and depots across the UK.

Lifts installed/modernised per year average **105**

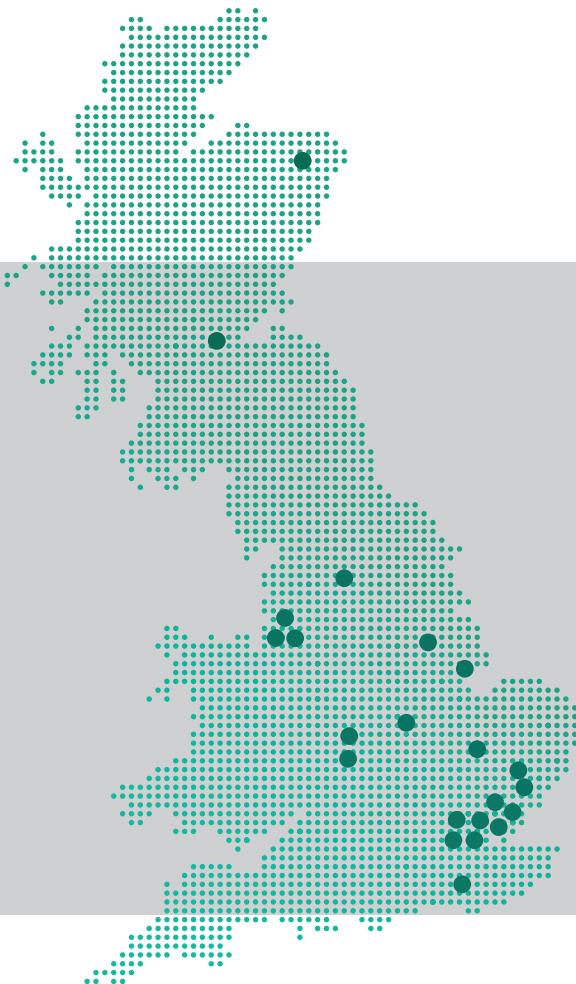
Lift Service portfolio size **4200 assets**

Our mission:

To provide exceptional services to homes, businesses and communities in the UK, making them safe, warm and sustainable through responsible business.

We have been working in the industry for over 20 years, and believe our long-standing customer relationships and successful reputation are testament to our hard working team who always puts the customer first.

Our professional and friendly staff are highly passionate about their work, ensuring that our customers always receive a fantastic service. We are committed to ensuring that our clients and their customers are at the heart of everything we do.



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-  Safety
-  Quality
-  Compliance
-  Customer focus

Delivered with Precision



We are proud members of TPAS



Our experienced team of Service Engineers provide our front line services to clients across the UK. Those shown on the cover from left to right, Bradley Megson, Service Engineer; Nadeem Shahriyar, Service Trainee; Tommy Cocks, Service Engineer; and Jamie Chatterton, Service Trainee, and are dedicated to service excellence when it comes to lift repair and maintenance, having over 14 years of service at Precision Lifts between them.

Precision Lift Services Ltd were incorporated on 18th June 1996 as a small family run business. In the past 24 years we have developed our business and grown into a leading independent lift engineering-based business.

“We are a Customer Service business whose expertise just happens to be Lift technology”

Our acquisition by The Sureserve Group, has added great value and market presence within the compliance sector.

Precision retains that family run approach whereby our people are the driving force behind our delivery and success. Their commitment in the delivery of our Core Values is unparalleled, ensuring that Safety, Quality, Compliance and Customer Focus is delivered with Precision.

Dean White
Managing Director

Who we are

Our Senior Management Team

Precision Lifts has ensured that its values and expertise are supported by a team of trusted, experienced, and technically competent colleagues. This is then directed by our SMT,

who match this skill set and provide many years of industry and senior management experience.

Let us introduce our team.



Dean White
Managing Director

Cultural implementation of the core fundamentals of Safety, Quality, Compliance and Customer Focus, all delivered with Precision.



Barry Cocks
Service and Repair
Operations Director

Cultural safety and efficient operations delivery responsible across all service and repair activities.



Craig Lennon
Business Development
Manager

Leading client engagement and relationships, ensuring our business grows with like-minded partners. Responsible for Repair, Modernisation and New Installation sales.



Vaughan Leach
Major Works Project
Director

Cultural safety, project contract and efficiency delivery responsible across all major modernisations.



Richard Nelson
SHEQ Manager

SHEQ cultural development and implementation across all business lines, maintaining corporate and ISO standards and accreditation. Field based cultural delivery focused.



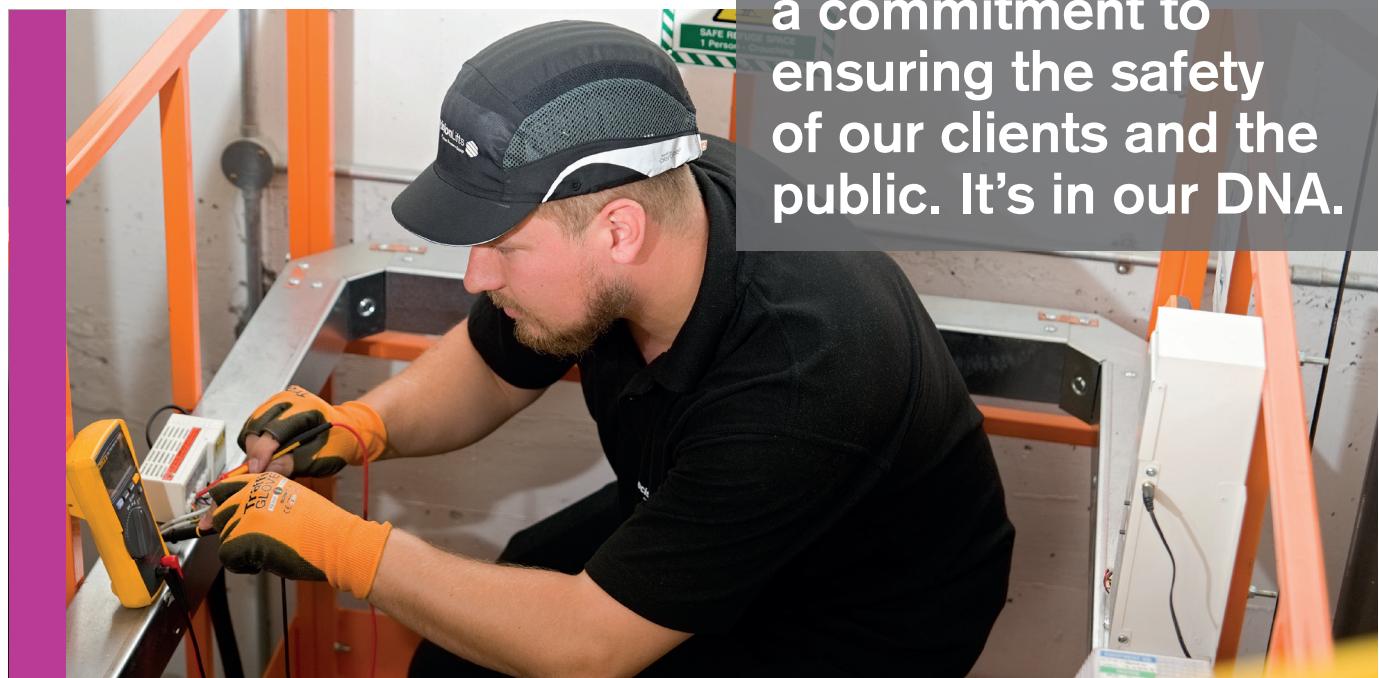
Laura Bragg
Finance Manager

Business financial control and senior management insight in delivery of financial objectives. Financial compliance to legislative and Group requirements.

Our clients



What we do



We are driven by a commitment to ensuring the safety of our clients and the public. It's in our DNA.

Service

All our service operations are underpinned by a dedication to the delivery of an effective planned and preventative asset interaction. Ensuring correct and adjusted operation on a regular basis is essential to achieve a reduction of failures and improvement of availability, demonstrating value and benefit to all parties.

Our simple and client focused service model has four levels – Basic, Semi Comprehensive, Fully Comprehensive and client led Bespoke agreements. These provide flexibility for all clients in managing their legal responsibilities and servicing needs.

Precision work closely with all clients to determine their needs and offer a designed proposal to deliver a solution based on their requirements, not just what we have to offer. This partnership approach enables all parties to have full confidence in the delivery of essential compliance interactions.

Repair

Following identification of a potential or actual asset failure, Precision utilises its expertise to assess the resolution required and applies full supply chain and technical expertise in achieving a first-time fix.

All equipment fails at some point during its designed lifecycle; however it is how this matter is attended to and resolved that truly adds value to clients and passengers. Reducing impact and downtime whilst using clear and consistent communication is prioritised throughout our delivery.

Utilising specialist supply chain partners and held spare parts, we minimise delay through continual review of common parts and installation asset dilapidation upon all new portfolio additions.

This front foot approach really delivers and ensures our ability to demonstrate our added value.



Major Works

All equipment, no matter its industry, has a designed and defined lifecycle. Precision's expertise and knowledge of this planned asset management interaction provides our clients with supported and accurate detail in impactful client led investment strategies.

Those portfolios that have defined and continuous investment are generally those that perform best and last the longest, achieving true client return on investment.

Our modernisation and replacement offerings cover all manufacturer's products, which can be interchanged and coupled to deliver a real fit for purpose installation. Not being tied to one product offers great client value, vast compatibility and even partial modernisation offering where appropriate.

Quality of products and services is the key driver for all our Major Works offerings.



The Sureserve Group is a compliance and energy services group employing over 2,060 people, and delivering award-winning projects across the UK.

The Sureserve Group of specialist companies have knowledge and expertise in improving, maintaining and developing buildings and services for social housing, schools and colleges, public buildings, energy services and industrial and commercial buildings.

The Group focuses on quality of service and delivery, and on improving the lives of its clients and their customers by creating better environments in which to work, live and learn. The Group's vision is to provide compliance and energy support services to clients and communities across the UK, becoming market leaders through excellence in service delivery, innovation and customer services, and be an employer of choice in our sector.

AaronServices

Part of the Sureserve Group

Sureserve Fire & Electrical

Part of the Sureserve Group

Everwarm

Part of the Sureserve Group

H₂ONationwide

Part of the Sureserve Group

K&T Heating

Part of the Sureserve Group

Providor

Part of the Sureserve Group

SureMaintenance

Part of the Sureserve Group

Aaron Services delivers gas compliance services across the East and Midlands.

Sureserve Fire & Electrical delivers fire and electrical compliance services across the East and South.

Everwarm delivers market leading energy services solutions to clients across the UK.

H₂O Nationwide is a water and air hygiene specialist operating across the UK.

K&T Heating delivers gas compliance services across London and the South East.

Providor delivers market leading smart metering services across the UK.

Sure Maintenance delivers gas compliance services across the UK.

Our accreditations



Contact us

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Delivered with Precision



Safety as our D.N.A

As priorities can change, we deliver safety through an intrinsic cultural behaviour programme. This supports our colleagues, clients and passengers in having full confidence in all we deliver.



24/7/365 Support

We operate an in-house Customer Contact Centre that is available 24 hours a day, 7 days a week and 365 days a year. Whatever our clients need, we are there to support and guide them through it together.



Engineering Expertise

Our field operations team are the face of Precision Lifts during every interaction. Their qualification and ability is paramount to our success. In the delivery of our Core Value of Quality, we ensure all engineers are qualified to a minimum of NVQ Level 3, and Technicians to NVQ Level 4.



Availability Elevated

Through our integrated stock management systems we swiftly identify common parts across portfolios, investing in direct and Supply Partner material holdings. This enables high levels of same day and first time fix, giving clients and residents Elevated Ability of their lift assets.





Precision Lifts
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Luckyn Lane
Basildon
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